**Interview 3**

**Interviewer**

So good evening. We are starting with the interview of social innovation days for exploitative village fostering entrepreneur change makers through ICT. We'd like to hear a bit more about the boot camp days, the first and second boot camp days, been running in the village, and also discussing a bit of change makers mindset and different challenges you might have had during this process. So can you please state your background, academic background that you have?

**Interviewee 1**

So I have my master's in information systems. Prior to this, I've done my bachelor's in computer science, and have a bit of work experience in the computer field.

**Interviewer**

So let's start with the actual questions, where we would like to know, how did the presentations from the external stakeholders kind of influence your idea of becoming a change maker in the future?

**Interviewee 1**

So I think during the boot camp, it was interesting to see all the presentations, but I think they missed a little bit of like, since we know that the village is more related to UN goals and I know the focus is towards UN goals. I think during our first day, when we just had a general overview of the village, we kind of had an idea towards working towards a social cause but when we happen to see the presentations, I think it was not very clear in the presentations as to which UN goals they are targeting, it was a little vague. Maybe if we would have it's like it was the very general versus being very specific to know what social cause or what society need, are we targeting anything. Even though the playground it was good that after we had an idea we could relate to some presentations and where we could use different presentations, but I don't think the presentations were outright something that would make I think only though there was only one thing, or the sun cool one which they wanted, app design, but this was like we were developing something as a part for them to help. It was not something that it was not outright, you're doing some change, your impact was not as visible. I think that was one thing, during the boot camp, which I really missed that they were not telling you how you're making a change in society, they just gave you a very vague problem description.

**Interviewer**

So how would you see yourself as a role in the change maker? Like you're saying the challenges they brought, etc. but still, if you are embarking into becoming a change maker, how do you see yourself in the future? And of course, what are the motivations and would you involve more of your team members present or future team members in becoming change makers. Change makers, I can paraphrase a bit, the concept it's about making a social innovation change in the society for social good.

**Interviewee 1**

Actually, thing is that, I chose this village because of that, is because I have an inclination towards change or doing something for social causes because I've always been someone who's passionate about doing social causes. So I think, I don't know, if something really speaks to me and if I feel that this social cause is something that I can really contribute towards, then I think I give my 100%. And yeah, I think I see myself working with some of my team members in the future. Someone who share, if we have a similar set of ideas and thoughts process, and we share the same motivation and dedication towards it, then why not?

**Interviewer**

Would you involve more team members present or future work?

**Interviewee 1**

Yeah, team members are fine.

**Interviewer**

How about the present ones? Do you think, yes or no?

**Interviewee 1**

Yes, I would include the present ones as well.

**Interviewer**

How did you feel like, when being exposed to this challenges, from the different perspective in the first village day? What was your perceptions of the stakeholders? Did they cover what you had the impression from the beginning or maybe they did bring in some new challenges you didn't think of?

**Interviewee 1**

On the first boot camp day, the presentation, I don't think so. As I said before, I think it was very general, they did not have a specific problem for us to solve. I mean, I was glad that we had the opportunity to come up with our own idea because I think we were all on the same page on it. So we had an option wherein we could decide what we really wanted to do, that was one good thing, but when it came to the stakeholders, it would be better if like, you know, what was not clear is whether we need to develop something, at least in the beginning, or I think when we were doing the whole phase when we had to decide a stakeholder, I think the first, I think initial problems that we faced were, our project might not necessarily meet the presentation needs that they have stated. So I think tailoring according to their needs was one thing wherein we had to decide, okay, how can the problem statement and our idea work for both of us? So I think that was one phase where we had to decide which stakeholders should we go with, which would best suit our needs, we did not have someone who overlapped every aspect, because, since we were thinking more on brainstorming more on the social innovation phase, I think we just spoke about an idea and a project topic. We never thought as such, as to who could be helping us who could be our stakeholders, and we did not in the presentations as such, no one came out clearly as someone who could be there 100%. So I think that was

**Interviewer**

Very interesting. How about the soft skills? When I mean, soft skills is like, communication skills with the different stakeholders, communication skills with your team, facing these challenges, addressing them later on, sending emails and stuff like that, so do you feel this boot camp days, do you suppose to boot camp days, did they help you in this context? Or did you find something new that you learned or did you find challenges?

**Interviewee 1**

The second boot camp, it was very helpful for us, because after we communicated as to what was the idea to our stakeholder, I think she gave us really good point points to reflect on like, you know, she mentioned about, what are the solutions she was aware of. And I think initially, when we wrote to her, I think she was she was happy by listening to her idea, she suggested us maybe to look at all of these areas. And the second day, when she came in, like second boot camp when she came and she spoke to us, I think she provided some value as to what aspects maybe we should look at, like, you know, small, small things, maybe which we might have, like, you know, missed, so it was good having home perspective, because as drawn home community, also she mentioned how, like, you know, about getting the because we thought about it as a social event wherein we could use people to come together with initiating a project, which is more volunteering, based on how she mentioned that, maybe we should look at all of these. She gave, she gave us basically good feedback as to where we should look at or what could help us in our project.

**Interviewer**

When I mentioned soft skills, did you find any challenges like communication challenges?

**Interviewee 1**

Not as such, nothing.

**Interviewer**

Like writing emails, for instance?

**Interviewee 1**

No, I don't think that was a problem.

**Interviewer**

Or collaborating now, not just with your team, but also with somebody else, which is external to the team? Did it help somehow or did you find challenges?

**Interviewee 1**

No, I don't think we had any challenges with that. I think that was pretty straightforward. We knew what we had to speak and we had assigned one person to have that whole.

**Interviewer**

Did you have to negotiate some things or not?

**Interviewee 1**

We did not have to do any negotiations, because

**Interviewer**

Regarding the technical aspects, the technical skills, since you also have a technical background in general, do you think this boot camp contributed somehow to your previous knowledge in the technical aspects or was it not like, neutral? Based on your computer science background, did you learn something new, did you perceive some differences in your technical aspects regarding developing this project, etc.

**Interviewee 1**

I don't know if I can say that. This might not be to a very large extent maybe, like, it would be somewhat, maybe, but no, I cannot say it was a very large impact on my technical. Each of us brings our own previous work experiences and technical skills into use for developing the project.

**Interviewer**

So did you rely more on your previous experience?

**Interviewee 1**

Yeah. Like, I kind of knew some things or some concepts that were introduced? Yeah, it was good to know have some information, but it was not nothing to do with my technical. Like, I think it was more on theoretical background that I got information on versus technical because I don't think, maybe, most software analysis skills, maybe that could be an area where I got some information, but not any technical skills as such.

**Interviewer**

And how about project management, was it kind of influenced from this?

**Interviewee 1**

I've already had previous experience in project management in my prior course, at NTNU, so I think I was already aware.

**Interviewer**

So the stakeholder didn't or did it?

**Interviewee 1**

Yeah. So yeah, so it was not much of a difference, because I think we had a course last semester, where customers have been project when we had a stakeholder and we all do project management, I think over there, we have kind of gone through the whole process of making a project plan developing a giant modules or developing.

**Interviewer**

So did you find any major change?

**Interviewee 1**

No

**Speaker: 1**

So summing up these three concepts, saying technical, soft skills and project management skills, which of these three, would you deem that you kind of learned a bit more about, like technical skills, soft skills or project management skills, so during this [unclear 10:51]

**Interviewee 1**

I would say, you know, I really liked that whole day we had when we had our pitching of ideas, when they spoke about

**Interviewer**

What is pitching?

**Interviewee 1**

You remember when she came, and she told us, the way she dissected the problem. I like the way she said that, how can you pitch to a particular stakeholder, I think that was very nice, because I really enjoyed the way she broke down the problem to see the different angles as to how somebody else could perceive your idea and I think that skill is something that I really liked and I learned. I think, even during a second boot camp, they there was the some phases, there will be some presentations that happened, which I think, gave me a little more of an analytical aspect, which I was looking for. So I think, some soft skills, basically, or maybe presentation wise, or structure wise, I think I gained information as to, like, you know, an entrepreneurship or like, looking at it in a different light as comparable a pitching

**Interviewer**

[cross talk 12:04] presentation for up in the last day and it relates more to soft skills, how to present your project to a certain group of people but I think it's interesting. How does this external funding possibilities that we will explore maybe later, kind of encourage you more to become more or less to become a change maker in the future? Does it encourage you or?

**Interviewee 1**

It’s good to know that there are all of these funding options that you can look for if you're trying to be a change maker but the thing is that, I mean, from what you know, it takes ages, I will take so much time and effort for people to actually get there is that, I think that whole phase where you need to know that what you're developing is really, of that value is I think going to a funding thing is too early on in a phase, at least three months is not a good enough time to identify whether your project

**Interviewer**

But to have this opportunity.

**Interviewee 1**

It’s good to know that there is an opportunity, and there is a forum where you could go and you could plead, or you could request for your choices. But I think when we had one of the presentations, they told us how difficult it is to really get those fundings as well. So I think it's good to know that there are funding options available and it kind of gives a boost that shows that maybe you should think. But I think there should be, if there was an easier forum, or maybe a more guided forum as to how you'd like you know, because I think in a team, it's very important to have that competency when you know that someone is looking at the financial end of it, versus the PERT, it's not necessarily that the person who's doing the whole idea generation is aware of how the finances of it work as well. So you need to have someone or some mental relationship to know about funding, you cannot just directly decide funding.

**Interviewer**

If you have to become in the future, since you have this inspiration from the beginning, I think we can afford standards, of course. If you have to become a change maker in the future, do you think that it like, bring some responsibility on your shoulders, that you have to handle and how would you handle these responsibilities, they can make a very good social innovation idea and then you are very successful but then with success comes some responsibility. So how do you think you will handle this?

**Interviewee 1**

On a personal level, I think, obviously, it is very overwhelming when you've got something, but I think, I think, a little bit of organization skills. And I think I'm organized, at least on a personal level, I think that is where I think I will be able to put value to a parent, when you have too many things to do it's best to structure, have a structure and have an organization and I think maybe first, you'll never get it because it's always a learning curve. So I think in the beginning, if you're struggling, and then in that whole process, if you're learning to develop a structure to organize your work, I think that's all that you need for you to handle as many responsibilities as you can.

**Interviewer**

Yeah, that's very good. You are giving us very interesting insights. Just last question, to summarize. Do you have different backgrounds in your team or is it the same background?

**Interviewee 1**

We have different backgrounds in it.

**Interviewer**

Okay, so this was kind of part of making decisions, I guess, within the team. So thank you very much for the interview and I hope you'll tell us more after you do the pitching session.

**Interviewee 1**

Thank you